

ENERGY STAR® Appliances, Consumer Electronics, & Water Heaters Welcome & Update

Sarah Duffy, The Cadmus Group LLC Stacy Glatting, U.S. EPA

ENERGY STAR Products Partner Meeting
October 25, 2016
Chicago, IL





Upcoming Appliance & CE Sessions

Today

- 9:00 10:00 Keeping Up with Emerging Technology: Next Level Advances in Appliances and Electronics
- 10:15 11:15 New Promotional Opportunities with Converging ESRPP and Marketing
- 1:15 1:45 A Detailed Look at Sound Bar Sales
- 1:45 2:15 ENERGY STAR Tools

We Hope to See You!





ENERGY STAR Appliances





- ENERGY STAR partners continue to drive strong sales across the appliance market.
- New LAUNDRY MADE BETTER promotion showed why ENERGY STAR washers and dryers are better for your clothes, you and your family, and the planet!
- Continued success in 2017
 - Flip Your Fridge for REFRIGERATORS and FREEZERS
 - Make the cool choice with ENERGY STAR ROOM AIR CONDITIONERS







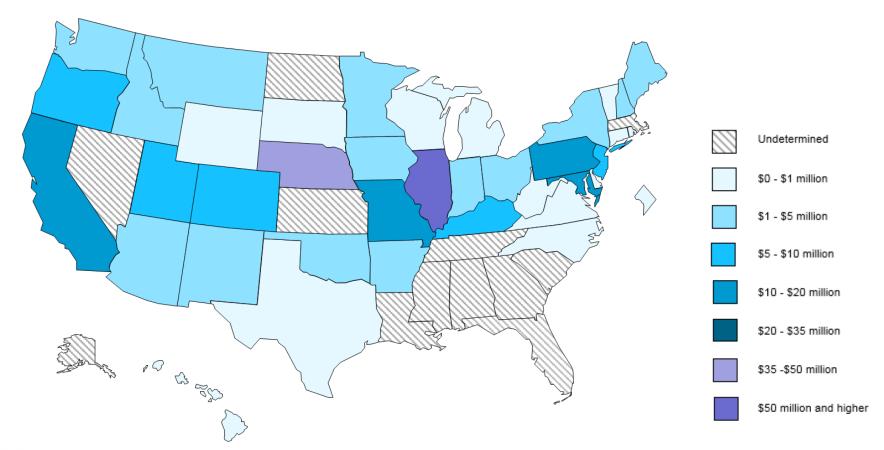






Energy Efficiency Program Sponsor Appliance Promotions

50% of states had appliance program budgets larger than \$1 million, and 6 states devoted more than \$10 million to their appliance programs.







New in 2017 Laundry Made Better!

- EPA launched Laundry Made Better national promotion, raising awareness of the benefits of ENERGY STAR certified washers and dryers
- More than 25 partners participated serving 21 million households
- EPA highlights include:
 - 4 million impressions from advertising and native content on popular parenting sites Motherly and Fatherly







Laundry Made Better – LG



MOTHERLY



You're a #RockSTARDad because...

by Motherly + ENERGY STAR







Parenting is one wild ride. There are ups and downs. There are wins and challenges. Every day is different, and we always need to be on our toes. That's why we're so (so!) grateful we have our children's amazing #RockSTARDads with us every step of the way to share in this crazywonderful-fun journey with us. That's why we celebrated this Father's Day by recognizing a few of the awesome husbands with an essay contest—the winner took home an ENERGY STAR certified LG TWINWashTM 2-in-1 washer system that lets you wash two loads at once and a matching LG dryer!

Products that earn the ENERGY STAR save energy, save money and help protect the planet—so only the best for your #RockSTARDad! Click below to read the stories.

The Motherly #RockSTARDad Essay Series is brought to you by Motherly and the U.S. Environmental Protection Agency's ENERGY STAR program. The ENERGY STAR certified washer + dryer prize is provided by LG. TWINWash™ 2-in-1 washer and dryer pair models may vary from pictured due to inventory and/or household requirements related to size and installation requirements.

> LG TWIN Wash" Wash Two Loads At The Same Time





LG partnered with both Motherly and Fatherly to help promote ENERGY STAR certified laundry by offering readers a chance to win their own ENERGY STAR laundry pair!



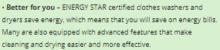


Laundry Made Better - Nationwide



Nationwide Marketing Group kept their members up to date with ENERGY STAR messaging and materials.

Make laundry better with ENERGY STAR – better for your clothes, better for you and your family, better for the environment.





· Better for the environment - Saving energy means that ENERGY

STAR certified washers and dryers help protect the climate, which means that your kids and the planet will benefit for years to come.

 Better for your clothes – ENERGY STAR clothes washers use a variety of sophisticated cleaning methods that are gentler on your clothes, while ENERGY STAR clothes dryers use less heat and sensor drying which reduces wear and tear on clothes from over drying.



ENERGY STAR Laundry

- Clothes washers and dryers that have earned the ENERGY STAR deliver superior efficiency and performance by incorporating advanced features.
- ENERGY STAR certified clothes washers and dryers are 25% and 20% more efficient, respectively, than standard models.
- Save \$490 over the lifetime of an ENERGY STAR certified clothes washer and even more with an ENERGY STAR washer/dryer pair.

ENERGY STAR certified clothes washers incorporate the following advanced features:

- Multiple configurations ENERGY STAR certified clothes washers are available in either front-load or redesigned top-load configurations which include technology innovations that help save energy and water.
- Sophisticated wash systems ENERGY STAR certified top-load machines clean your clothing just like standard models without wasting water to fill up the tub. Instead, these machines use

sophisticated wash systems to cycle clothes through a mixture of water and detergent, allowing the clothes

· No central agitator - Front-load machines tumble clothes through a small amount of water instead





Laundry Made Better - Sears



Sears circular promoting ENERGY STAR certified laundry.





Laundry Made Better – Social Media



Samsung New...

Make laundry better w/ @ENERGYSTAR certified Samsung FlexWash & FlexDry,



ComEd
June 23 ·
EnergyStar certified clothes washers and dryers are more efficient and use less energy. Check out ComEd.com/Rebates when you purchase a certified appliance! See how you can save more than \$490 and 33,000 gallons of water. bit.ly/2qE4Jso #LaundryMadeBetter



Retail, manufacturer, utility partners helped spread the word through social media.





2017 Flip Your Fridge - Building on Success

- Third year of the national promotion, helping increase the sale of ENERGY STAR refrigerators and freezers
- More than 29 partners participated serving 18 million households thank you!
- EPA highlights include:
 - 1.6 million impressions from advertising on Google and syndicated NAPS article

New! <u>BobVila.com native content</u>







2017 Flip Your Fridge - BobVila.com Flip Your Fridge Give-away



Kenmore sponsored Bob Vila's Flip Your Fridge Give-Away offering readers a chance to win a new ENERGY STAR certified Kenmore Elite refrigerator







Follow

2017 Flip Your Fridge – BobVila.com Flip Your Fridge Give-away



bobvila.com/contest/energy...

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Hawai'i Energy, SMUD, and AEP Ohio get the word out to their customers on through their website and across social media

AEP Ohio 😊

Enter Bob Vila's Flip Your Fridge Giveaway

@AEPOhio







Flip Your Fridge – Beko & Blomberg

Helping their customers find the right fridge with the Flip Your Fridge ruler, distributed through Beko and Blomberg dealers in NY, NJ, CT, PA, and CA







Beko refrigeration features:

- EverFresh+
- NeoFrost
- Turbo Ice Maker
- · ProSmart® Inverter Compressor







2017 Flip Your Fridge – Digital Media





ENERGY STAR partners across the country highlight Flip Your Fridge through their online and social media channels.



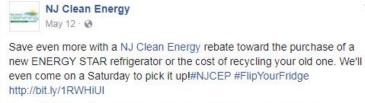




2017 Flip Your Fridge – Digital Media







If you don't believe that your fridge is costing you money, check out ENERGY STAR's fridge calculator to get an estimate on how much it costs you to run your old inefficient fridge https://www.energystar.gov/index.cfm...



Appliance Recycling Program | NJ OCE Web Site



Appliance Recycling Program
Site





ENERGY STAR es la opción simple para lograr eficiencia

The Cool Choice for Room AC

- Second year of EPA's national promotion to promote ENERGY STAR certified room air conditioners
- More than 22 participating EEPS serving nearly 14 million households
- EPA highlights
 - Targeted outreach to Spanish and lowincome audiences
 - 3.6 million combined impressions from NAPS and video ads







The Cool Choice for Room AC - Social Media

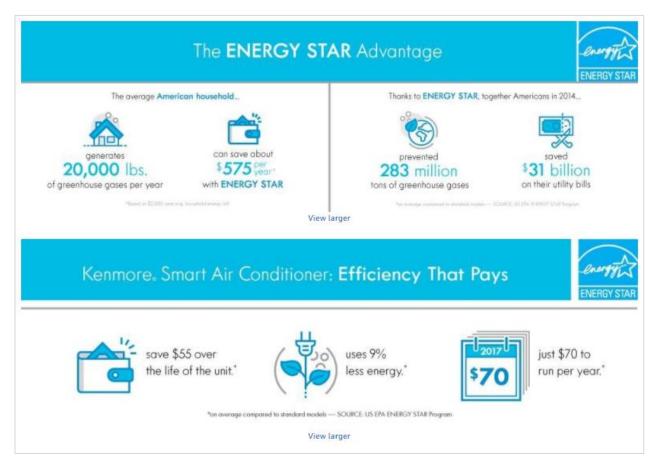








The Cool Choice for Room AC - Kenmore



Kenmore brings attention to the "ENERGY STAR Advantage" of their Kenmore smart air conditioners on amazon.com





The Cool Choice for Room AC – Best Buy



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Sustainable Tech: Saving Money And Staying Cool With Air Conditioners

BRYNN ALBRECHT STAFF WRITER

It's summer, and it's sizzling hot outside. After a long day at work, many of us just want to kick back at home, feeling the chill from our air conditioners.

But how do you make that happen?

You could go the traditional route and blast your air conditioner all day, wasting money, energy and cool air on an empty home. OR, you could opt for an energy efficient air conditioner that helps you save money and live more sustainably (and you won't be sacrificing quality). Here are a few things to consider when shopping for sustainable air conditioners.

o It's all about timing

Find AC units that have an integrated timer feature. Just punch in the time of day you come home from work and your house will be prepped and ready for you to relax in the cool.

Reach for the stars

ENERGY STAR® that is. These energy efficient models can save you major bucks on your utility bill. In 2015, Best Buy® sold enough ENERGY STAR certified air conditioners to collectively save customers more than \$1.3 million in annual energy costs.

Get connected

Connected air conditioners can be turned on and off from anywhere through an app on your smartphone. So when you're coming home late after a same, happy hour or you a connect to your.

Best Buy highlights benefits of ENERGY STAR, plus connected functionality and shares in social media.







More ENERGY STAR Partner Appliance Promotions







Appliances Specification Development "At–A-Glance"

Product	Current Version	2018 Planned Actions	Connected Functionality	Release Date	Effective Date
Clothes Washers	8.0	N/A	✓	May 2017	February 5, 2018
Clothes Dryers	1.1	Review	✓	May 2014	January 2015
Dehumidifiers	4.0	Review	N/A	February 2016	October 2016
Room Air Conditioners	4.0	Review	✓	February 2015	October 2015
Refrigerators & Freezers	5.0	Review Letter released August 2017 – not revising at this time	✓	May 2013	September 2014
Residential Dishwashers	6.0	Review	✓	April 2015	January 2016
Air Cleaners	1.2	Review		June 2004	July 2004





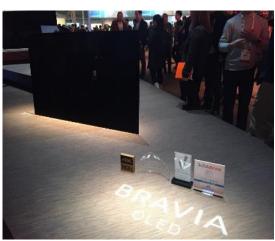
ENERGY STARConsumer Electronics





CES 2017

- Met with partners:
 - LG
 - Panasonic
 - Philips
 - Samsung
- Learned about emerging CE technology and the latest trends.



OLED TV4K







New Resource: Consumer Guide

U.S. Environmental Protection Agency

CONSUMER MESSAGING GUIDE FOR ENERGY STAR® CERTIFIED CONSUMER ELECTRONICS

















New Page on Digital Media Players ENERGYSTAR.gov

DIGITAL MEDIA PLAYER

OVERVIEW

BUYING GUIDANCE

Instead of using pay-TV cable or satellite services, many people use a digital media player¹ (DMP), also known as an "over-the-top" (OTT) device, to stream content to their TV sets from the many online streaming services (e.g., Netflix, Hulu, Amazon Prime). DMPs provide an inexpensive, easy to use, quickly installed method to view content on your television. Twenty million households in the United States had a DMP in 2015, a 63 percent increase from 2014².



An ENERGY STAR certified digital media player (DMP) is 44 percent more efficient. DMPs are the most efficient device to stream content to your TV:

- . A traditional cable/satellite box uses about four times as much energy as a DMP.
- · A computer uses 11 times more energy than a DMP.

A game console uses 15 times more energy than a DMP.

Stream Smart with ENERGY STAR

TV watching is no longer done only on TV sets as more and more people use computers and tablets to view streamed TV content. But regardless of how you get your streamed TV content, ENERGY STAR certified products that enable streaming – modems, routers, set top boxes, digital media players, tablets, laptops, computers, TVs, and smart TVs – use 25 percent less energy on average.

Streaming Tips:

- Use a tablet. When streaming content on the small screen, use a tablet if available. A laptop uses four times the
 energy of tablet and a desktop computer uses 15 times the energy of a tablet.
- Smart TVs are a smart choice. When streaming content on the big screen, a smart TV, a TV with internal
 components to stream content, uses the least amount of energy compared to other streaming devices and is the
 "smart" choice for energy efficiency.
- Use game consoles for gaming. If you can, use your game console for gaming only and leave the streaming to
 other devices. A game console uses 15 times more energy than a digital media player (e.g., Roku, Apple TV) and
 four times more energy than traditional cable/satellite STB.

PRODUCT FINDER



Looking for a specific ENERGY STAR certified product model?

START HERE

REBATE FINDER



ENERGY STAR partners sponsor rebates on certified products. Enter a zip code below to find deals near you!

SUBMIT

DID YOU KNOW?



If all digital media players sold in the United States were ENERGY STAR

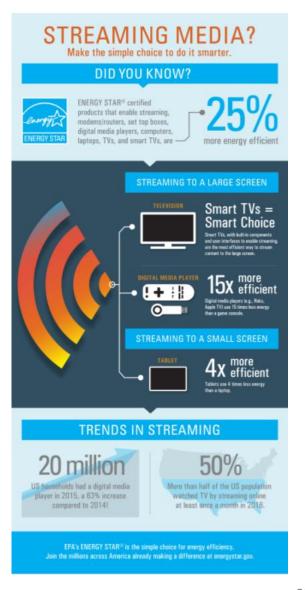
certified, the cost savings would grow to more than \$200 million each year and three billion pounds of annual greenhouse gas emissions would be prevented, equivalent to the emissions from over 280 thousand vehicles.





2017 Streaming Campaign

- More consumers are accessing entertainment content by streaming
 - ENERGY STAR has the products they use to stream:
 - Certified Smart TVs
 - Certified slates and tablets
 - Certified digital media players
 - Resources on how to make streaming more energy-efficient







Coming Up...Participate in ENERGY STAR's Holiday Messaging!

- Join ENERGY STAR's holiday promotion, "The Best Gifts Do Great Things" this season:
 - Offer special deals on your ENERGY STAR certified products that we can feature
 - Incorporate ENERGY STAR promotional materials and messaging into your marketing
 - Show off your best gifts by engaging with customers on social media







ENERGY STARWater Heaters





The Water Heater Market

- Heating water is second highest residential energy use next to heating and cooling your home!
- Market still remains the Big 3 A. O. Smith, Rheem, and Bradford White
- 96 percent are storage tank types; only 4 percent are tankless types.
- Fuel used to heat water nationwide:
 - 53 percent natural gas
 - 39 percent electric
 - 4 percent propane gas
 - 4 percent other (fuel oil, wood, solar)

83 percent of water heaters are purchased in emergency situations due to water heater failure!





Why Emergency Replacements Lead to Bad Decisions

- Water heater failures can lead to:
 - Flooded basements
 - Cold showers
- These conditions lead to a customer:
 - Interested in the quickest and cheapest water heater installation possible;
 - Uninterested in time-consuming consideration of energy efficient water heater and all of its details (e.g., different technology, savings, higher first costs, paybacks).



"Planned replacement" of water heaters is the single most important message a retailer can have in the promotion of efficient water heaters!





How to Promote Planned Replacement

- Did you know? An astounding 37 percent of water heaters in the U.S. are 10 years old and on the verge of failure!
- Don't be caught off guard and be forced to deal with:
 - Not having hot water for days;
 - The emotional (e.g., ruined old photo albums)
 and financial burdens of a flooded basement.
- Replace your water heater early with energy efficient ENERGY STAR water heaters that save energy and money and qualifies for generous utility rebates.



Tie "planned replacement" to the energy savings and long term financial benefits of ENERGY STAR water heaters.





ENERGY STAR National Water Heater Promotion

- Outreach effort to encourage consumers to think about replacing their old water heater before it fails. Consumers can achieve big savings by switching to ENERGY STAR and there are big rebates available, which might not be around forever.
 - Increase awareness of the value of ENERGY STAR water heaters
 - Encourage planned replacement of old water heaters
 - Increase overall demand and sales of ENERGY STAR certified water heaters
- Call to Action: Replace your old water heater with a certified model
- Will include paid search and earned media







Thank you to our Featured Brands and Retailers







 Sears , Lowes and Home Depot use POP to promote ENERGY STAR certified water heaters





 A.O. Smith and Rheem helped with technical content for various outreach material, such as the HPWH Consumer Guide and the HPWH Contractor database

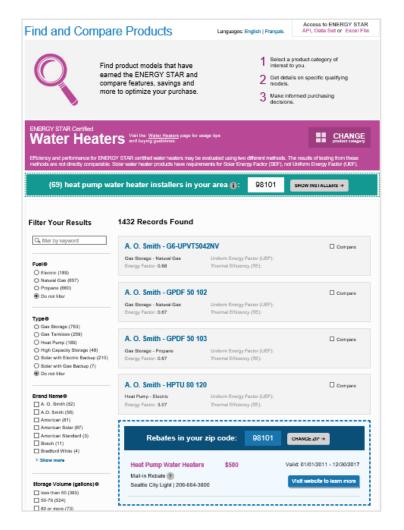


Save up to \$3,500 over its lifetime plus more with a rebate.





New Tool: Water Heater Contractor Finder





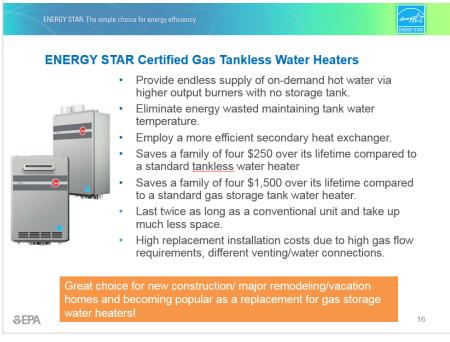




New Tool: Sales Associate Training

Complementary gas and electric factsheets also available.









Upcoming Tool: Water Heater Replacement Guide

- Online and mobile tool.
- HPWHs, which transfer heat from surrounding air to water, have specific requirements regarding location.
- User can determine if their home is right for a HPWH in 4 easy steps.
- Recommends HPWH size based on family size.







Distributor-Focused Midstream Programs: The Key to Unlocking Residential Water Heater and HVAC Savings

- Engage wholesale distributor to provide discounts on eligible efficient equipment.
- Programs increase the availability and market share of energy-efficient products to a broader contractor network, therefore increasing the likelihood customers purchase more efficient equipment.
- Program participation has often at least doubled, and in some cases, increased ten-fold.
- Contact ENERGY STAR at <u>midstreamdistributor@energystar.gov</u> if interested.

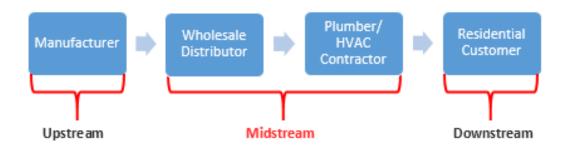
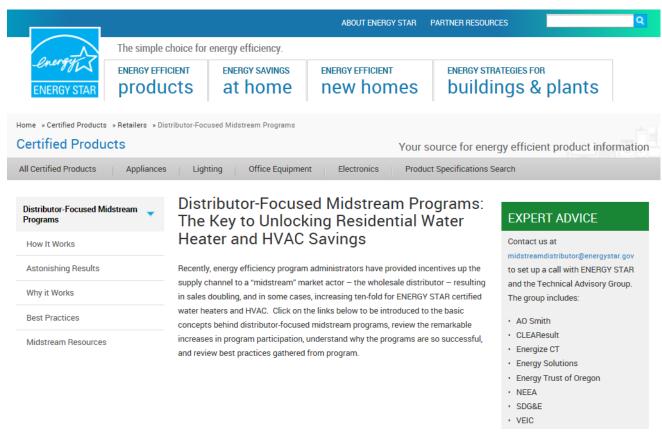


Figure 1: HVAC and Water Heater Residential Incentive Program: Shift from Downstream to Midstream





New Midstream Website Resource



www.energystar.gov/products/retailers/midstream_programs





Midstream Office Hours

- Bring your questions for our experts to the Midstream Office Hours session!
 - Wednesday, October 25th, 1:15-1:45pm
 - Gold Coast, Level 3







Marketing Tools & Resources





Appliance, Consumer Electronics, and Water Heater Marketing and Training Resources

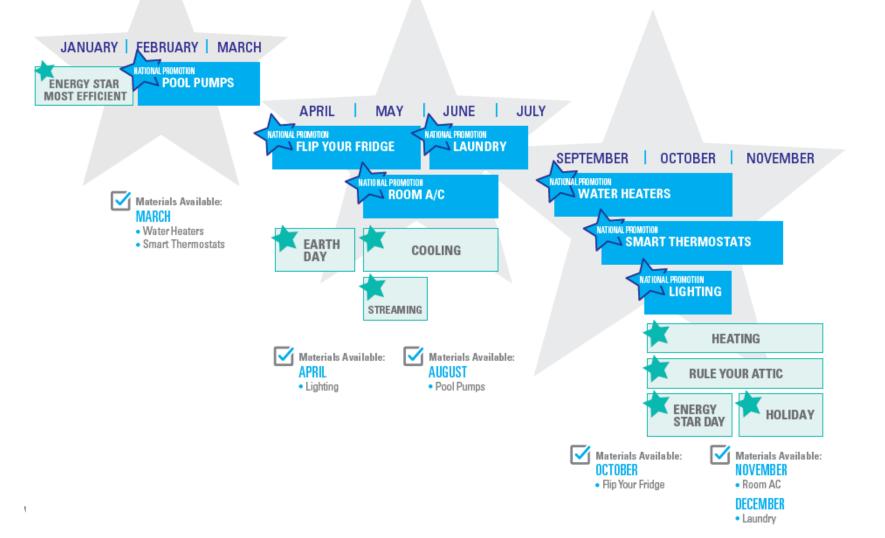
- ENERGY STAR Marketing Tools & Resources: featuring all the latest promotional materials
 - energystar.gov/marketing_materials
- Updated Consumer Messaging Guides
 - ENERGY STAR Certified Appliances
 - NEW! ENERGY STAR Certified
 Consumer Electronics
- Sales Associate Training Presentations at energystar.gov/training







2018 Outreach Plan: ENERGY STAR Products





Key Contacts - Appliances

- Appliance Sales & Marketing
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