

## Helping Consumers Get Connected and Save Energy

**Energy Star Products Partner Meeting** 

#### How do You Help Consumers Get Connected?

- Product Differentiation
- Easy Customer Experience
- Special Help for Low-Income Customers

#### Product Differentiation







#### **EPA Finalizes ENERGY STAR Ratings For Smart** Thermostats, Nest First To Qualify

March 9th, 2017 by Joshua S Hill











The first-ever ENERGY STAR specifications for smart thermostats were determined back on December 23, 2016, but only announced this month by the Environmental Protection Agency (EPA). Unlike other ENERGY STAR-rated products, however, smart thermostats provided a challenge for the EPA, which explained that the "challenge in identifying household thermostats that save energy is accounting for how an individual

#### 



























#### Still, Saving Energy is at the core....



### Saved

14B kWh\$1B worth of energy

So we made a new thermostat...



## The Thermostat E includes all of Nest's proven energysaving features

AutoSchedule

Home/Away Assist (optional geo-fencing)

Eco Mode

Nest Leaf (behavioral feedback)

Airwave

Heat Pump Balance

True Radiant

**Energy History** 

Sunblock





## Easy Customer Experience

One Click



#### Nest's Solar Eclipse Rush Hour

By the numbers



#### Eclipse User Experience: Opt in with One Click





#### Dispatchable Energy Efficiency

Southern California Gas - Nest Seasonal Savings for Aliso Canyon Gas Savings



Schedule tuneups each Winter (and Summer for elec utilities)



45k participants enrolled on day 1

#### We are running Seasonal Savings for ~20 utilities



## Special Help for Low-Income Customers

#### Energy costs are a burden for families

\$24,998

Low income median annual income (US average \$53,988)

\$1,692

Low income annual utility spending (US average: \$1,932)

7.2%

Low income energy burden (US average: 3.5%)

#### Introducing Nest's newest initiative

Habitat for Humanity

5

Year

Types of partners, including governmental, utilities, and non-profits

Nest Thermostats to low and moderate income families

goal

#### A Final Plea..

Let's start using the Energy Star criteria to determine eligibility for inclusion in thermostat rebate programs

More than half of N. American homes can get an incentive



Nutilities included here have live offer programs for which Nest is eligible. These include both BYOT Demand Response and/or Energy Efficiency rebate offerings.

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